



HEALTH SERVICES UNION SA/NT
BRANCH COMMITTEE
OF MANAGEMENT

Policy

Membership services to unfinancial & non-members

This policy is based on the commitment of HSU SA/NT Branch Committee of Management [BCOM] and HSU SA/NT staff to providing industrial advice, advocacy, representation and professional representation of the highest quality on an equal basis to all financial members of HSU SA/NT. As a general rule, the union does not use members' resources to provide individual representation and advice to unfinancial members or non-members.

1. The union does not provide assistance to non-members and unfinancial members.
2. Where a person joins the union and a problem arises after the date of joining then that member shall be entitled to advice and assistance immediately.
3. Where a person experiences a problem while they were a financial member of HSU SA/NT but are no longer eligible to be a member of the HSU SA/NT they shall continue to receive advice and assistance in relation to that problem.
4. An unfinancial member seeking assistance will be required to pay the membership fees in arrears before direct representation is provided; otherwise advice will be subject to the provisions of clause 5.
5. Subject to the provisions of clause 6 and 7 below, where a non-member seeks advice and representation about an existing problem or a current member seeks advice and representation for an issue that arose prior to the time they joined the union; the union will only provide limited advice on the process/es the person can expect to encounter.
6. In the interests of progressing the objectives of the union and assisting union members, a special exemption may be granted, at the discretion of the Branch Secretary; whereby clauses 4 & 5 may be waived in whole or part. In exercising such discretion, the Branch Secretary will consult with workplace delegates on the circumstances, and an application for special exemption may be made to BCOM.
7. When an exemption is granted in accordance with 6 above, then a levy of up to 2 times the annual fee, plus 10% of any settlement, may be charged at the discretion of the Branch Secretary depending on the particular circumstances.