

Central Adelaide Local Health Network

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Mr J Navas Health Services Union 170 Greenhill Road PARKSIDE SA 5034

Dear Mr Navas

## Re: SA Medical Imaging protocols for oncall/recall and rest period after recall

During negotiations for the Wages Parity Enterprise Agreement: Salaried 2014, the HSU, on behalf of its members raised questions about recall response time and rest breaks associated with overtime.

On-call and re-call arrangements were also part of discussions between the HSU and the Department for Health and Ageing as part of an industrial dispute before the Industrial Relations Commission of South Australia (IRCSA). Central to discussions was:

The question of the expected response time when re-called to work; and The provision of an appropriate rest period following significant overtime (in addition to the obligatory 8 hour break between shifts of successive days).

Following several months of discussion, it was agreed that protocols would be developed by SA Medical Imaging for each item to clarify and confirm arrangements to ensure consistent understanding and application.

Upon finalisation of the draft protocols with the HSU, SAMI sought to consult with the Public Service Association and seek feedback prior to implementation. Following a period of consultation with the PSA, the protocols were informally implemented in early 2016 on the basis that meetings between SAMI and the respective unions would occur quarterly to exchange information and data relevant to the protocols and as a means of monitoring and reporting on the effectiveness of the protocols and management of any fatigue.

It should be noted that the PSA are seeking that SAMI adopt a Register of Fatigue Management however this has not been agreed. SA Health has endorsed a Fatigue Management Strategy incorporating a fatigue risk management system. A SA Health Fatigue Management Working Committee was recently established to develop policies, guidelines and resources for the prevention, identification and management of contributing fatigue risk factors. At the SA Health Industrial Liaison Committee meeting held on 19 February 2016, the "Managing Workplace Fatigue Policy Guideline" was discussed and unions were informed that the working group was established to address this matter across SA Health. The PSA are being consulted as part of this process.

I am pleased to advise that the protocols developed as a result of the above discussions have now been approved by Mr Steve Morris, Group Executive Director, Statewide Clinical Support Services for formal implementation. A copy of the approved protocols is attached. The approved documents were made available to the SA Medical Imaging Campus Operations Managers when they meet at their regular operational meeting on Thursday 14 April 2016.

A meeting has been scheduled with you on Thursday 5 May 2016 at 10.30 am. The purpose of the meeting is to discuss the effectiveness of the protocols since they have been in operation and provide an opportunity for HSU input.

Yours sincerely

Trevor Saunders

**Director of Medical Imaging Operations** 

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SA Medical Imaging

28 /04/2016

Encl.

cc. Mr S Morris, Group Executive Director, SCSS
Ms T Falleti, Manager, Human Resources, SCSS